



DR OSUCH CLINIC  
PLASTIC SURGERY

## **Terms & conditions, OUT-OF-COUNTRY PATIENTS plastic surgeries under LOCAL anesthesia/ online consultation**

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*We take pride in the appropriate reservation of your treatment as well as smooth coordination of the process from the first contact with us. Please note that each procedure requires coordination between our office & operating room, booking a medical team time in advance and sterilization of medical instrumentation for each individual procedure. Therefore, please understand the importance and respect our "One month Cancellation/ Rescheduling Policy".*

### **I. PROCESS**

- Initial recommendation by e-mail, based on photos and information sent via Online Form (<https://www.drosuch.com/eyelifting-online-consult/> or <https://www.drosuch.com/lip-lift-online-consult/>).
- Booking your surgery slot. In-office consultation takes place the same day.
- Laboratory tests.

If you would like to have them done in our clinic, please come 1 day earlier, 10-11 am at the latest. The cost of the bloodwork is charged on top; for details – please call/ e-mail the reception ([repcja2@drosuch.pl](mailto:repcja2@drosuch.pl)). The results to be available the next day.

If you choose to have the bloodwork done in your home country, please arrange for them 4 weeks before your surgery, and send the results 2 weeks before surgery, e-mail: [repcja2@drosuch.pl](mailto:repcja2@drosuch.pl)

- 72 hours prior to arriving at our clinic, please have PCR test for COVID-19. The results – to be send by e-mail ASAP. In case of any doubts, please contact us by phone/ SMS, before you come to the clinic.
- On the surgery day the following will take place: consultation with Dr. Osuch, signing consent for surgery. Please remember about having the following with you: your ID document and originals of your lab tests.
- Before leaving the clinic, after the treatment, you will get medical documents, prescriptions, etc.
- Stitches removal – by GP in your home country or in our clinic. Details – to be confirmed by dr. Osuch.

### **II. FINANCIAL TERMS & PROCEDURE DATE**

#### **1. Treatment price**

Price list is available here: <https://www.drosuch.com/price-list/>. The price is confirmed by e-mail. Our price includes the following costs: surgery, local anesthesia, stay in the clinic post-op up to 2 hours.

Bank account number: <https://www.drosuch.com/contact/>

#### **2. Payment** consists of the following:

##### **a. Deposit**

PLN 400 deposit – be paid within 7 days from booking your surgery slot. This is a payment for an in-office consultation with dr. Osuch, and is non-refundable. No deposit paid within the deadline automatically cancels the surgery date.

## **b. Procedure fee**

Must be paid in total before the procedure, after in-office consultation. If you are not finally qualified for the surgery for some medical reasons, you will pay for consultation only.

## **3. Planning & changing surgery date**

We reserve the right to change the procedure date for reasons not attributable to the clinic/ doctor and force majeure. Such situations are very rare, but we take them into account. In such case we notify the Patient without undue delay by phone or e-mail. We set a new date of the treatment. In this situation, you may opt out of the procedure.

## **4. Secondary surgery (correction of the questioned procedure)**

All secondary procedures are priced at 50% of the original procedure fee.

## **III. MEDICAL ASPECTS**

### **1. Day of the surgery**

- You will stay in the clinic for up to 2 hours after your procedure.
- You cannot go back home until all formalities have been completed, especially getting all medical documents/ prescriptions, etc.
- Before leaving the clinic, you must feel good and be able to walk on your own without feeling dizzy or nauseous.
- You can fly back home the same day. Please book your return flight as late as possible in case you require to stay longer than expected, for medical reasons.
- Stitches to be removed 7-9 days post-op by a GP in patient's country or in our clinic; details to be confirmed.
- In the first 24 hours post-op, please do not:
  - Drive;
  - Make significant decisions, especially do not sign legal documents;
  - Cook/ use electromechanical tools;
  - Drink alcohol or smoke. As a rule, we recommend that patients do not drink alcohol for one week post-op and refrain from smoking cigarettes, electronic ones included, for a month post-op.

### **2. Your surgery will not be performed in case of:**

- Active infection such as cold, herpes, dental issues. If you observe such symptoms, please inform our reception.
- Failure to comply with pre-surgery guidelines described in "Pre-surgery instructions for surgeries under local anesthesia", <https://www.drosuch.com/download/>. Please read carefully all instructions re: coffee/ caffeinated drinks/ food, anti-coagulation drugs, dietary supplements and the diet itself.
- Not delivering lab test results.
- Not paying 100% procedure fee before the procedure.
- Poor health condition – hypertension, heart disease, diabetes, hyperthyroidism, hypothyroidism, kidney / liver disease, etc.

## **IV. IMPORTANT**

By paying PLN 400 you accept the following documents:

1. The above Terms & Conditions.
2. Privacy Policy: <https://www.drosuch.com/privacy-policy/>
3. Terms of Service: <https://www.drosuch.com/terms-conditions/>
4. Information Obligation GDPR: [https://www.drosuch.com/wp-content/uploads/2020/06/Obowiazek\\_Informacyjny\\_ENG\\_2020.pdf](https://www.drosuch.com/wp-content/uploads/2020/06/Obowiazek_Informacyjny_ENG_2020.pdf)